Return to Campus

All Kean students who attend classes on campus must receive a COVID-19 vaccination before the Fall 2021 semester begins. Learn more on the #VaxUpKean website.

Division of Student Success and Retention

Welcome to the Division of Student Success and Retention! We're dedicated to providing guidance and support to the Kean University student population as they embark on their journey toward degree completion.

Using a holistic approach, our division is proactive in reaching out to students in an attempt
to direct and assist them toward goal attainment. We work closely with all departments and divisions on campus to connect students to a network of resources that will promote academic and social success with the ultimate goal of a timely graduation.

It is our belief that retention is every faculty and staff member's responsibility.

Hours of Operation

Days: Monday - Friday

Hours: 8:00 am - 5:00 pm by appointment only (see program contact list below)

Phone: (908) 737-0323

Email: success@kean.edu

• For help with Supplemental Instruction (SI), contact Brianna Alicchio, Coordinator of SI, at balicchi@kean.edu, or (908) 737-0323

• For help with Step-It-Up, Back-on-Track, Academic Probation, or Academic Dismissal, contact Jean Brown, Retention Coordinator, at brownj@kean.edu or (908) 737-0311

• For help with 1st Gen Scholars and First-Generation student resources, LEAP Scholars, contact Elvis Gyan, Assistant Director of Retention Initiatives, at egyan@kean.edu or (908) 737-0361